

# Making Health Care Whole: Ethical Approaches to Navigating a Fragmenting System

## MAKING HEALTH CARE WHOLE: Ethical Approaches to Navigating a Fragmenting System

### IN THIS INTERACTIVE CONFERENCE WE WILL DISCUSS:

- \* Native spirituality and Mental Health
- \* (Dis)Continuity of Care
- \* Decision Making and Medical Uncertainties
- \* Cross Cultural Issues
- \* Patient/Family Navigators
- \* Relationship-Based Care
- \* Health Care Providers as Patients

### AGENDA

8:00-8:30	Breakfast and Registration
8:30-8:45	Opening Remarks & Reflection Dianne Doyle, President/CEO, Anita Ho
8:45-9:15	Stellar Technologies, Fragmenting Experience (Anita Ho/Dave Unger)
9:15-9:55	Medical Decision Making in the Midst of Uncertainties (Jude Kornelsen and Robert Woollard)
9:55-10:15	Break
10:15-10:55	Cross Cultural Issues in Navigating the Health Care Maze (Eduardo Jovel and Anita Ho)
10:55-11:45	Bridging the Gap: Native Spirituality and Mental Health (Perry Omeasoo)
11:45-12:45	Lunch (provided)

12:45-14:00	Plenary Panel: Patient/Family Navigation (Rita McCracken, David Thompson, Dion Thevarge, Cheryl Jolliffe, and Glen Bradford)
14:00-14:15	Break
14:15-15:05	When Health-Care Providers Become Patients (Robert Klitzman)
15:05-15:35	Principles, Frameworks and Relationships: Making Health Care Whole (Marion Briggs)
15:35-16:00	Closing Remarks: Not Just One Episode of Care (Anita Ho/Dave Unger)

### SPEAKERS/PANEL MEMBERS

**Glen Bradford**, Peer Navigation Services

Coordinator, Positive Living Society of BC

**Marion Briggs**, BScPT, MA, Practice Consultant,  
Interprofessional Practice, Education and Research,  
Providence Health Care (PHC)

**Anita Ho**, PhD, Director, Ethics Services, PHC;  
Assistant Professor, Centre for Applied Ethics,  
University of British Columbia (UBC)

**Cheryl Jolliffe**, MSW, RSW, Social Work  
Professional Practice Leader, Social Work, PHC

**Eduardo Jovel**, PhD, Associate Professor, Aboriginal  
Health & Natural Products Chemistry Laboratory,  
Faculty of Land and Food System, UBC

**Robert Klitzman**, MD, Professor of Clinical  
Psychiatry, Director, Masters of Bioethics Program,  
Columbia University

**Jude Kornelsen**, PhD, Assistant Professor; Co-  
Director, Centre for Rural Health Research,  
Department of Family Practice, Faculty Of  
Medicine, UBC

**Rita McCracken**, MD, CCFP, Community Family  
Physician; Lead Physician, Family Practice Wards,  
PHC; Associate Head, Department of Family and  
Community Medicine; Vice Chair, Vancouver Division  
of Family Practice; Clinical Assistant Professor, UBC,  
Faculty of Medicine

**Perry Omeasoo**, First Nations Mental Health Liaison  
Worker, Strathcona Mental Health Team, Vancouver  
Community Mental Health Services, Vancouver  
Coastal Health (VCH)

**Dion L. Thevarge**, RN, BScN, Team Leader,  
Aboriginal Patient Navigator Program Aboriginal  
Health Strategic Initiatives, VCH

**David Thompson**, B.A. (Hons), MHSc, CHE,  
Vice President - Seniors Care & Clinical Support  
Services, PHC

**Dave Unger**, BA, MSc (Bioethics), MD, CCFP, FCFP,  
Clinical Associate, St. Paul's HIV Program; Clinical  
Instructor, UBC Department of Family Medicine;  
Physician Ethicist, PHC and PHC Research Ethics  
Board; Ethicist, BCCDC

**Robert F Woollard**, MD, CCFP, FCFP, Professor,  
Department of Practice, Faculty of Medicine, UBC